

CLAIMS

What is claimed is:

1. A method comprising:

receiving a message including a request;

identifying a connector based on a keyword in the message;

performing an action identified by the connector;

sending a response including the data to the requester.

2. The method of claim 1, wherein the message is an electronic mail

message.

3. The method of claim 1, wherein performing an action comprises:

accessing a web page identified by the connector; and

filling in a form on the web page.

4. The method of claim 1, wherein performing an action comprises:

accessing a web page identified by the connector; and

obtaining data from the web page.

5. The method of claim 1, wherein performing an action comprises:

accessing a web page identified by the connector; and

downloading data from the web page.

6. The method of claim 1, further comprising:

2 identifying a keyword in the request designating a destination for the
3 response, and
4 sending the response to the destination.

1 7. The method of claim 6, further comprising:
2 sending an acknowledgement to an originator of the request, after the
3 response is sent to the destination.

1 8. The method of claim 1, wherein the keyword indicates one or more
2 of the following: an action to be performed, data to be downloaded, and a
3 destination for a response to the request.

1 9. An apparatus comprising:
2 a parser to identify a keyword in a message received from a user;
3 a connector file to indicate an action associated with the keyword;
4 an action logic to perform the action; and
5 a response logic to send a response with a result from the action to the
6 user.

1 10. The apparatus of claim 9, wherein the message and the response
2 are email messages.